Shane Pinnell
Solutions Architect

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Solutions-oriented technology professional with a Bachelor's Degree in Management Information Systems and over two decades of experience working in Information Technology, including ten years in leadership roles. Proven track record of strategic planning to align technologies with short and long-term goals, budget management, and professional development. Demonstrated success as a collaborative team player who excels in building strong relationships with stakeholders, valuing and integrating diverse perspectives. Enthusiastic about leveraging a passion for innovation and rich experience to drive transformative technology solutions, contributing to the success of the organization.

Summary of Qualifications

Experienced leader of Information Technology teams that focus on providing technology services in support of the organization's values, mission, and goals. Innovative technology professional with a strong record of strategic planning, innovation, and continuous improvement with a well-rounded knowledge of a breadth of Information Technology topics drawing from over twenty years of experience and a diverse skill set including:

- Strategic Planning & Implementation
- Project Management
- Procurement, Funding & E-Rate
- Customer Satisfaction
- Networking
- Data Center
- Cybersecurity
- Physical Security
- Collaboration
- Systems Management
- Productivity Suites
- Process Improvement

Thrives on the unique challenges, breadth of required skills, and pace of development in Information Technology, especially within the public sector. Collaboratively plans and effectively implements programs and solutions to meet opportunities and challenges such as major systems migrations, cybersecurity risks, collaboration tools, physical security, and supply chain constraints. Provides pragmatic approaches to problem-solving. Promotes innovative solutions while valuing standards and ensuring sustained manageability and maintainability for customers. Collaborates effectively with colleagues and customers on best-fit solutions and technology integration.

Professional Experience

Solutions Architect 12/2021 - Present
ConvergeOne, Ontario, CA

- Provide leadership and expertise to meet public sector technology needs, especially focused on the unique needs of K-12 education.
- Work closely with business stakeholders and technical teams to analyze problems, define objectives, determine requirements, and identify constraints and risks.
- Provide presentations to customers, user groups, and conferences.
- Maintain a deep understanding of hardware and software technologies.
- Utilize communication and interpersonal skills to work effectively with a variety of industry partners and customers.

- Manage large, complex, multi-million dollar projects with a focus on meeting technical needs and ensuring customer satisfaction.

Chief Technology Officer 05/2019 - 12/2021
Colton Joint Unified School District, Colton, CA

- Implement an industry-leading cyber-recovery solution.
- Deployed 18,000+ devices to students, and transitioned over 2,500 staff to remote work in response to the COVID-19 pandemic.
- Deploy multiple video-conferencing tools to reduce the impact of COVID-19.
- Develop a device refresh plan to reduce costs, and normalize budget cycles.
- Focus on professional development opportunities for staff.

Director of Information Technology 08/2017 - 05/2019
Colton Joint Unified School District, Colton, CA

- Collaborate with education and industry groups to foster technology innovation and growth.
- Effectively manage a million-dollar budget ensuring public funds are used responsibly and in the best interests of the school district
- Ensure safe, reliable, and equitable access to information technology to meet learning objectives in support of the District's mission and vision.

Assistant Director of Technology 09/2015 - 08/2017
Perris Union High School District, Perris, CA

- Work with local, regional, and state-wide education groups to foster technology innovation.
- Research new trends and solutions to provide safe, reliable, and equitable access.

IT Supervisor 04/2014 - 09/2015
Perris Union High School District, Perris, CA

- Managed the operation of a 1:1 program for over 10,000 students.
- Ensure infrastructure is well maintained and improved effectively.
- Implement a resilient Wide Area Network, disaster recovery, and campus-wide WiFi.
- Provide training for IT staff to grow and develop professionally.
- Act as a bridge between the demands of education and the technical complexities of IT.

Network Engineer 06/2013 - 04/2014
Perris Union High School District, Perris CA

IT Tech I 06/2006 - 06/2013
Perris Union High School District, Perris CA

Functional Systems Administrator 11/1997 - 7/2002
USAF, Hickam AFB, HI

Education

Azusa Pacific University, Azusa CA
B.S. Management Information Systems, 2010

Perris High School, Perris CA
High School Diploma, 1994